

TELECOMMUNICATIONS TARIFF

OF

EliteView LLC d/b/a GroveLine
350 Myles Standish Boulevard, 2nd Floor
Taunton, Massachusetts 02780
(800) 552-2030

INTRASTATE INTEREXCHANGE TELECOMMUNICATIONS SERVICE

This tariff contains the descriptions, regulations and rates applicable to the furnishing of intrastate telecommunications services provided by EliteView LLC d/b/a GroveLine ("Company") within the Commonwealth of Kentucky. This tariff is on file with the Kentucky Public Service Commission. Copies may be inspected during normal business hours at the Company's principal place of business: 350 Myles Standish Boulevard, 2nd Floor, Taunton, Massachusetts 02780.

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PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

Issued: December 5, 2003
Issued By:

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Effective Date: January 4, 2004
EXECUTIVE DIRECTOR

CHECK SHEET

The Title Sheet and Sheets 1 through 57 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s).

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
Title	Original	31	Original
1	Original	32	Original
2	Original	33	Original
3	Original	34	Original
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27	Original		
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29	Original		
30	Original		

*Indicates sheets includes with this filing.

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BY 
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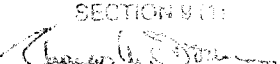
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CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

EXPLANATION OF SYMBOLS

- (C) Change in listing Regulation or Condition which may affect a Rate or Charge.
- (D) Discontinued Rate, Charge, Regulation or Condition.
- (I) Increase in Rate or Charge.
- (N) New Rate, Charge, Regulation or Condition.
- (R) Reduction in Rate or Charge.
- (T) Changed text with no effect on Rate, Charge, Regulation or Condition.
- (U) Updated to current existing Rate.
- (M) Moved Rate, Charge, Regulation or Condition.

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TARIFF FORMAT

- A. **Sheet Numbering** - Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, occasionally, when a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. **Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd Revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in their tariff approval process, the most current sheet number on file with the Commission is not always the sheet in effect. Consult the Check Sheet for the sheet currently in effect.
- C. **Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of code is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. **Check Sheets** - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff with a cross reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by and asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Check Sheet to find if a particular sheet is the most current on file with the Commission.

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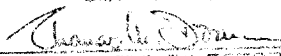
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APPLICATION OF TARIFF

This Tariff applies to intrastate interexchange offered within the Commonwealth of Kentucky by EliteView LLC d/b/a GroveLine ("GroveLine" or "Company").

All services are interstate offerings. Intrastate service is an add-on service available only if the Customer subscribes to the Company's interstate offerings.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**Account Code:**

A numerical code, one or more of which are available to a Customer to enable identification of individual users or groups of users on an account and to allocate costs of service accordingly.

Authorized User:

A person, firm, corporation or other entity that either is authorized by the Customer to use the Company's service(s) or is placed in a position by the Customer, either through acts or omissions, to use the Company's service(s).

Business Service:

A service which conforms to one or more of the following criteria:

- A. used primarily for paid commercial, professional or institutional activity; or
- B. the service is situated in a commercial, professional or institutional location, or other location serving primarily or substantially as a site of an activity for pay; or
- C. the service number is listed as the principal or only number for a business in any telecommunications directory; or
- D. the service is used to conduct promotions, solicitations, or market research for which compensation or reimbursement is paid or provided. However, such use of service, without compensation or reimbursement, for a charitable or civic purpose will not constitute business use of service unless other criteria apply.

Called Station:

The terminating point of a call (i.e., the called number).

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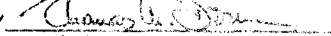
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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

Calling Card:

A card issued by Company containing such account numbers assigned to its Customer which enables the charges for calls made to be properly billed on a pre-arranged basis.

Carrier or Common Carrier:

Any individual, partnership, association, corporation or other entity engaged in intrastate communication for hire by wire or radio between two or more exchanges.

Channel:

A communications path between two or more points of termination.

Commission:

Kentucky Public Service Commission

Commitment Period:

The time period stated in a Customer contract wherein the Customer is obligated to continue service with the Company in accordance with the terms of the Contract.

Company:

EliteView LLC d/b/a GroveLine ("GroveLine")

Credit Card:

A valid bank or financial organization card, representing an account to which the costs of products and services purchased by the card holder may be charged for future payment. Such cards include those issued by VISA or MasterCard.

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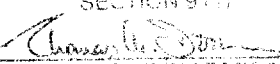
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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

Customer:

The person, firm, corporation or other entity which orders or uses service and is responsible for payment of charges and compliance with document regulation.

Dedicated Access:

Non-switched access between a Customer's premises and the point of presence of the Company's underlying carrier.

Disconnect or Disconnection:

The termination of a circuit connection between the Originating Station and the Called Station or the Company's operator.

Interexchange Carrier:

A Company which furnishes interLATA and intraLATA intrastate long distance telecommunications service.

LATA:

Local Access and Transport Area ("LATA"). A geographic area established for the provision and administration of communications service. A LATA encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

Measured Service:

The provision of long distance measured time communications telephone service to customers who access the Company's service at its contracted interexchange carriers' switching and call processing equipment by means of access facilities obtained from local exchange common carrier(s). Company contacted interexchange carrier is responsible for arranging the access lines.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

Message Telecommunications Service

Ordinary, switched , long-distance service charged on a usage sensitive basis.

Point of Presence:

The point of physical interconnection between the local exchange company's local network and the interexchange carrier's network ("POP").

Residential Service:

A service which does not meet the definition of a business service and conforms to the following criteria:

- A. the use of the service is primarily and substantially of a social or domestic nature; and
- B. service is located in a residence, or in the case of a combined business and residential premises, the service is located in the residential section of the premises.

Subscriber:

See "Customer" definition.

Switched Access:

If the customer's location has a transmission line that is switched through the LEC to reach the carrier's POP, the access is considered switched access.

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SECTION 2 (1)

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

Travel Card

See "Calling Card" definition.

800 (Toll Free) Service:

A switched or dedicated access service, offering users inbound, toll free "800," "866," "877" (or other toll free number) long distance telecommunications services from points originating and terminating in the state. This service enables the caller to contact the Customer without incurring toll charges, through the use of an assigned "800" number. The Customer pays for the call.

User:

Any person or entity that obtains the Company's services provided under this Document, regardless of whether such person or entity is so authorized by the Customer.

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SECTION 5(1)

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SECTION 2 - RULES AND REGULATIONS**2.1. UNDERTAKING OF THE COMPANY**

- 2.1.1. Company's services are furnished for telecommunications originating and/or terminating in any area within the State of New Hampshire.
- 2.1.2. Company is a non-facilities-based provider of resold interexchange telecommunications to Customers for their direct transmission and reception of voice, data, and other types of communications.
- 2.1.3. Company resells access, switching, transport, and termination services provided by interexchange carriers.
- 2.1.4. Customer's monthly charges for Company's intrastate long distance service are based on the total time Customer actually uses the service. Unless otherwise stated in this Tariff, billing increments for intrastate long distance calls are initially eighteen (18) seconds with six (6) second increments thereafter.
- 2.1.5. Subject to availability, the Customer may use account codes to identify the users or user groups on an account. The numerical composition of the codes shall be set by Company to assure compatibility with the Company's accounting and billing systems and to avoid the duplication of codes.
- 2.1.6. The Company's services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.
- 2.1.7. Request for service under this Tariff will authorize the Company to conduct a credit search on the Customer. The Company reserves the right to refuse service on the basis of credit history, and to refuse further service due to late payment or nonpayment by the Customer.
- 2.1.8. Provision of the Company's services is dependent upon the availability of suitable facilities for services. The facilities used to provide a particular service are chosen by the Company and are not represented to be suitable for any one service.

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SECTION 5.11

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SECTION 2 - RULES AND REGULATIONS, Continued**2.2. LIMITATIONS OF SERVICE**

- 2.2.1. Service is offered subject to availability of the necessary facilities and/or equipment and subject to the provisions of this tariff.
- 2.2.2. The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.3. The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, telephone number, process or code. All rights, titles and interests remain, at all times, solely with the Company.
- 2.2.4. Prior written permission from the Company is required before any assignment or transfer of the service or any rights associated with the service. Transfer may be permitted if the Customer has paid all charges owed to the Company. Transfers will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges will apply, as stated elsewhere in this Tariff. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- 2.2.5. The Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this tariff are being complied with in the installation, operation or maintenance of the Customer's or the Company's facilities or equipment.
- 2.2.6. The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this tariff until the indebtedness is satisfied.
- 2.2.7. The Company reserves the right to discontinue service when necessitated by conditions beyond its control or when the Customer's use of the service is in violation of the provisions of this Tariff or in violation of state law.

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SECTION 2 - RULES AND REGULATIONS, Continued**2.2. LIMITATIONS OF SERVICE, Continued**

- 2.2.8. Company may limit communications over its facilities during emergencies, which may result in a shortage of facilities.
- 2.2.9. The Company may refuse to permit collect calling, calling card, third number billing which it determines to be fraudulent and/or may limit the use of these billing options or services.

2.3. CUSTOMER'S USE OF SERVICE

- 2.3.1. Service may be used for the transmission of communications by the Customer for any lawful purpose for which the service is technically suited.
- 2.3.2. Service may not be used for any unlawful purpose or for any purpose for which any payment or other compensation is received by the Customer, except when the Customer is a duly authorized and regulated common carrier. This provision does not prohibit an arrangement between the Customer, authorized user or joint user to share the cost of service.
- 2.3.3. The name(s) of the Customer(s) desiring to use the service must be set forth in the application for service.
- 2.3.4. The Company strictly prohibits use of the Company's services without payment or an avoidance of payment by the Customer by fraudulent means or devices including providing falsified calling card numbers or invalid calling card numbers to the Company, providing falsified or invalid credit card numbers to the Company or in any way misrepresenting the identity of the Customer.
- 2.3.5. Recording of telephone conversations of service provided by the Company under this tariff is prohibited except as authorized by applicable federal, state and local laws.
- 2.3.6. The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this tariff until the indebtedness is satisfied.

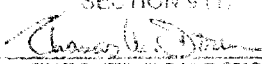
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SECTION 2 - RULES AND REGULATIONS, Continued**2.3. CUSTOMER'S USE OF SERVICE, Continued**

- 2.3.7. Service will not be used to call another person so frequently or at such times of day or in any manner so as to annoy, abuse, threaten or harass the called party.
- 2.3.8. Service will not be used in any manner which interferes with other persons in the use of their service, prevents other persons from using their service or otherwise impairs the quality of service to other Customers.
- 2.3.9. The Company reserves the right to block traffic to or from certain countries, cities or NNX exchanges, or to disallow the use of certain Customer authorization codes, when such action is necessary to prevent the unlawful use of its service. Service will be restored as soon as it can be provided without undue risk, and, upon request by the affected Customer, a new authorization code will be assigned. The Company may control fraud by refusing to accept calling card, collect calling and/or third number calls which are determined to be invalid by the Customer or by the underlying carrier.
- 2.3.10. A Business Customer may extend service capable of two-way communications to the location of another business Customer for the purpose of performing clerical services, which include the answering and originating of telephone calls. All regulations governing the use of service and the charges normally associated with the provision of service are applicable.
- 2.3.11. The Company's offerings are available for resale only under the terms of individually negotiated contracts. Company may require an applicant for Service, who intends to use Company's offerings for resale and/or for shared use, to confirm in writing that the applicant's use of Company's offerings complies with relevant laws and Commission regulations, policies, orders, and decisions.

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SECTION 2 - RULES AND REGULATIONS, Continued**2.4. DEPOSITS AND ADVANCE PAYMENTS**

Applicants or Customers whose financial condition is unknown or unacceptable to the Company may be required to pay a deposit. If actual usage data is available for the Customer at the same or similar premises, the deposit amount shall be calculated using the Customer's average bill for the most recent twelve (12) month period. If actual usage data is not available, the deposit amount shall be based on the average bills of similar customers and premises in the system, not to exceed two (2) month's actual or estimated usage. If the Customer fails to pay for service or equipment, the deposit will be applied to the outstanding balance. If, at any time, Company feels that the Customer has established satisfactory credit, the Company will refund the amount of the deposit with interest. In any event, deposits or the remaining balance thereof will be returned upon termination of service.

To safeguard its interests, Company may require a Customer to make an advance payment before Services are furnished. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one (1) month's recurring charges for the Service.

In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction and recurring charges for a period to be set between Company and the Customer (if any). The advance payment will be credited to the Customer's initial bill. An advance payment will be required in addition to a deposit.

Company will pay interest on deposits at the Kentucky statutory rate of 6% per annum.

2.5. CREDIT/CREDIT LIMITS

2.5.1. Request for service under this Tariff will authorize the Company to conduct a credit search on the Customer. The Company reserves the right to refuse service on the basis of credit history, and to refuse further service due to late payment or nonpayment by the Customer.

2.5.2. The Company may, at any time and at its sole discretion, set a credit limit for any Customer's consumption of Services for any monthly period.

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SECTION 2 - RULES AND REGULATIONS, Continued**2.6. PROVISION OF EQUIPMENT AND FACILITIES**

- 2.6.1. The Company will not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where Customer-provisioned equipment is connected to the facilities furnished under this Tariff, the responsibility of the Company will be limited to the furnishing of facilities offered pursuant to this Tariff. Beyond this responsibility, the Company will not be responsible for:
- A. the transmission of signals to Customer-provided equipment or for the quality of, or defects in, such transmission; or
 - B. the reception of signals by Customer-provided equipment; or
 - C. network control signaling when performed by Customer-provided network control signaling equipment.
- 2.6.2. Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by Company, except upon the written consent of Company.
- 2.6.3. Company shall not be responsible to the Customer or any other person or entity if changes in the criteria, or in any of Company's facilities, operations or procedures render Customer provided facilities obsolete or cause Customer provided facilities to require modification or alteration, or otherwise affect the use or performance of Customer provided facilities. Where it is reasonably foreseeable to Company that such changes may affect Customer-provided facilities, Company shall provide reasonable notice.
- 2.6.4. Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this Tariff. Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer except as provided by contract.

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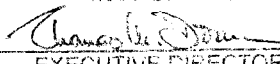
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SECTION 9 (1)

BY 
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SECTION 2 - RULES AND REGULATIONS, Continued**2.6. PROVISION OF EQUIPMENT AND FACILITIES, Continued**

- 2.6.5. Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided to the Customer.
- 2.6.6. At the request of the Customer, installation or maintenance may be performed outside of the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material or other costs incurred by or charged by the Company will apply. If installation or maintenance is started during regular business hours, but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays and/or night hours, additional charges may apply.
- 2.6.7. Facilities furnished by Company remain the property of Company until transferred or abandoned.

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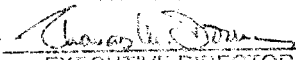
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SECTION 2 - RULES AND REGULATIONS, Continued**2.7. SPECIAL CONSTRUCTION**

- 2.7.1 Subject to the Company's agreement and to the provisions of this Tariff, special construction of facilities may be undertaken on a reasonable effort basis at the request of the Customer. Special construction is that construction undertaken:
- A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
 - B. of a type other than that which Company would normally utilize in the furnishing of its services;
 - C. over a route other than that which Company would normally utilize in the furnishing of its services;
 - D. in a quantity greater than that which Company would normally construct;
 - E. on an expedited basis;
 - F. on a temporary basis until permanent facilities are available;
 - G. involving abnormal costs; or
 - H. in advance of its normal construction
- 2.7.2. Special Assemblies of Equipment or Speculative Projects, for which provision is not otherwise made in this tariff or those involving unusual costs, may be provided where practicable, if not detrimental to any of the services furnished by Company.

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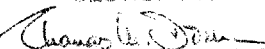
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SECTION 2 - RULES AND REGULATIONS, Continued**2.7. SPECIAL CONSTRUCTION, Continued**

2.7.3. The charge for such facilities may be in the form of an installation charge, a monthly charge, a termination charge or any combination thereof, and will include, but not limited to, when applicable, one or more of the following estimated expense items associated with the special equipment or service provided:

- A. Maintenance expense;
- B. Depreciation expense – including reusable and nonrecoverable items;
- C. Administration expense;
- D. Taxes – including Federal Income Tax;
- E. Any other specific items of expense that may be associated with the facility provided;
- F. A reasonable return on investment.

2.7.4. The estimated installation cost used in the derivation of the various expense items shall include but not limited to, the following:

- A. Material;
- B. Material overhead;
- C. Installation labor;
- D. Installation labor overhead

2.7.5. In connection with Marketing and Sales studies or programs, or promotional offerings, Company reserves the right to waive Service Charges within specified areas for such periods of time as designated by Company. Notice of such studies, programs or promotional offerings shall be filed with the Commission.

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SECTION 2 - RULES AND REGULATIONS, Continued**2.8. MINIMUM SERVICE PERIOD**

- 2.8.1. The Minimum Service Period is one month (30 days.)
- 2.8.2. If service is switched over to a new Customer at the same premises after the first month's service, the minimum period of service requirements are assigned to the new Customer if the new Customer agrees in writing to accept them. For facilities not taken over by the new Customer, the original Customer is responsible for the remaining payment for the minimum service period in accordance with the terms under which the service was originally furnished.

2.9. EARLY CONTRACT TERMINATION PENALTIES

In the event a Customer terminates service with the Company prior to the end of the service contract or in the event that the Company terminates service based upon Customer's default during the term of the service contract, Customer will pay to the Company a termination fee consisting of 1) any installation charges previously waived by Company, and 2) a termination penalty equivalent to the month-to-month rate for all service multiplied by the number of months remaining in the service contract. The termination fee will be due immediately upon termination of service.

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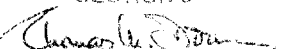
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SECTION 2 - RULES AND REGULATIONS, Continued**2.10 CUSTOMER RESPONSIBILITIES**

- 2.10.1. The Customer is responsible for the payment of all charges for services furnished to the Customer and for all additional charges for calls the Customer elects to continue making.
- 2.10.2. The Customer is responsible for compliance with applicable regulations set forth in this tariff.
- 2.10.3. The Customer is responsible for establishing its identity as often as necessary during the course of the call or when seeking credits from the Company.
- 2.10.4. Customer shall provide and maintain at its own expense terminal equipment on the Customer's premise and the electric power consumed by such equipment. The Customer is responsible for the provision of wiring or cable to connect its terminal equipment to the Company's Point of Connection.
- 2.10.5. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltage and currents impressed on Company-provided equipment and wiring by the connection, operations, or maintenance of such equipment and wiring shall be such as not to cause damage to Company-provided equipment and wiring or injury to Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by Company at the Customer's expense.

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SECTION 2 - RULES AND REGULATIONS, Continued**2.10 CUSTOMER RESPONSIBILITIES, Continued**

- 2.10.6. In the event Company incurs fees or expenses, including attorney's fees, to collect; or attempt to collect, any charges owed Company by customer, including charges alleged to have resulted from fraud or abuse of customer's service, the Company shall charge customer all such fees and expenses, including Company's reasonable attorney's fees, incurred to collect or to attempt to collect its charges, and Company shall be entitled to recover such fees or expenses irrespective of whether it prevails in any legal action brought to collect its charges, all in accordance with and subject to the following additional legal requirements.
- 2.10.7. In accordance with the "filed tariff doctrine," as established by judicial and regulatory decisions and precedents, customer shall pay all charges due and owing irrespective of any claims of loss, liability, set off, damages, or other claims against Company to which customer may claim to be entitled, the duty to pay such charges shall arise upon the demand for payment by Company and shall not be delayed or deferred by the commencement of any legal or equitable action by either customer or Company in connection with such charges incurred under this Tariff, provided that pursuant to Commission regulations, Customers are not required to pay amounts in dispute as set forth in Section 2.11.6(B).
- 2.10.8. The Customer is responsible for damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer or of any User; or by the noncompliance by the Customer or any User, with these regulations; or by fire or theft or other casualty on the Customer Premises or the premises of any User, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- 2.10.9. The Customer is responsible for providing, at no charge, as specified from time to time by the Company, any needed equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

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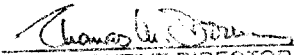
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SECTION 2 - RULES AND REGULATIONS, Continued**2.10 CUSTOMER RESPONSIBILITIES, Continued**

- 2.10.10. The Customer is responsible for obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Services to the Customer from the cable building entrance or property line to the location of the building equipment space. Any and all costs associated with the obtaining and maintaining rights-of-way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by the Company, to the Customer. The Company may require the Customer to demonstrate its compliance with this Section prior to accepting an order for service.
- 2.10.11. The Customer is responsible for providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;
- 2.10.12. The Customer is responsible for complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the locations of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under other provisions of this Tariff; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing facilities or equipment of the Company;
- 2.10.13. The Customer is responsible for not creating, or allowing to be placed, any liens or other encumbrances on the Company's equipment or facilities;

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SECTION 2 - RULES AND REGULATIONS, Continued**2.10 CUSTOMER RESPONSIBILITIES, Continued**

- 2.10.14. The Customer is responsible for making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes;
- 2.10.15. The Customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company, at times mutually acceptable to Company and Customer, to enter the premises of the Customer or any joint user or Customer of the Customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities, without charge to the Company;
- 2.10.16. The Customer is responsible for notifying Company of any interruptions of service.
- 2.10.17. The Customer is responsible for placing any necessary orders; for complying with Tariff regulations; for the placement of any stickers or tent cards provided by the Company or as required by law; and for assuring that Users comply with Tariff regulations. The Customer shall ensure compliance with any applicable laws, regulations, orders or other requirements (as they exist from time to time) of any governmental entity relating to Services provided or made available by the Customer to Users. The Customer is also responsible for the payment of charges for calls originated at the Customer's numbers which are not collect, third party, calling card, or credit card calls.
- 2.10.18. The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by the Company on the Customer's behalf.

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SECTION 2 - RULES AND REGULATIONS, Continued**2.10 CUSTOMER RESPONSIBILITIES, Continued**

- 2.10.19. The Customer shall ensure that the equipment and/or system is properly interfaced with Company facilities or Services, that the signals emitted into the Company's Network are of the proper mode, bandwidth, power, and signal level for the intended use of the Customer and in compliance with the criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade Service to other Customers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, the Company will permit such equipment to be connected with its channels without use of protective interface devices.

If the Customer fails to maintain the equipment and/or the system properly, with resulting imminent harm to Company equipment, personnel, or the quality of Service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written, terminate the Customer's Service.

- 2.10.20. The Customer is responsible for returning any Company-owned equipment to the Company, in good working condition, within five (5) days after Service is discontinued.
- 2.10.21. The Customer is responsible for paying for the loss through theft of any Company equipment installed at Customer's premises.

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SECTION 2 - RULES AND REGULATIONS, Continued**2.11. PAYMENTS AND BILLING****2.11.1. General Payment Regulations**

- A. Charges for service are applied on a recurring basis. Service is provided and billed on a monthly (30 day) basis. The billing date is dependent on the billing cycle assigned to the Customer. Service continues to be provided until cancelled by the Customer pursuant to Section 2.14.
- B. The Customer is responsible for the payment of all charges for services furnished to the Customer once service is activated.
- C. Charges for long distance service are based on actual usage, and are billed monthly in arrears. Billing for recurring services will be rendered monthly in advance.
- D. Customer will be billed and is responsible for payment of applicable local, state and federal taxes assessed in connection with the services used.
- E. Billing is payable upon receipt and past due twenty (20) days after issuance and posting of invoice.
- F. In the event that Company must employ the services of attorneys for collection of charges due under this Tariff, Company shall be permitted to recover the costs of collection, including reasonable attorneys fees.
- G. At the Customer's request, and upon payment of all outstanding non-disputed amounts owed by Customer to the Company for Service, Company will reconnect Customer whose Service has been disconnected for non-payment. Customer is also responsible for payment of the reconnection fee set forth in Section 4.2 of this Tariff.

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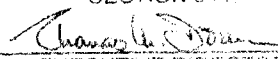
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SECTION 2 - RULES AND REGULATIONS, Continued**2.11. PAYMENTS AND BILLING, Continued****2.11.2. Late Payment Fee**

- A. Customer will be liable for late fees of 1.5% on payments received after due date or maximum allowed by law, which ever is lower.
- B. The late payment charge will be applied to all undisputed amounts previously billed under this tariff, except taxes Company is required by law to levy on a Customer, including arrears and unpaid late payment charges.
- C. Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.
- D. Late payment charges do not apply to final accounts.

2.11.3. Checks

When a check which has been presented to the Company by a Customer in payment for charges is returned by the bank, the Customer shall be responsible for the payment of a returned check charge of \$25.00.

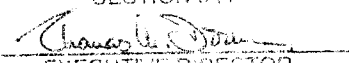
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SECTION 2 - RULES AND REGULATIONS, Continued**2.11. PAYMENTS AND BILLING, Continued****2.11.4. Overpayments**

- A. The Company will provide interest on Customer overpayments that are not refunded within thirty (30) days of the date the Company receives the overpayment. An overpayment is considered to have occurred when payment in excess of the correct charges for service is made because of erroneous Company billing. The Customer will be issued reimbursement for the overpayment, plus interest, or, if agreed to by the Customer, credit for the amount will be provided on the next regular Company bill. The rate of interest shall be the greater of the Customer deposit interest rate or the Company's applicable late payment charge.
- B. Interest shall be paid from the date when overpayment was made, adjusted for any changes in the deposit rate or late payment rate, and compounded monthly, until the date when the overpayment is refunded. The date when overpayment is considered to have been made will be the date on which the Customer's overpayment was originally recorded to the Customer's account by the Company.
- C. If objection is not received by the Company within forty-five (45) days after the bill is rendered, the items and charges appearing thereon shall be determined to be correct and binding upon the Customer. A bill will not be deemed correct and binding upon the Customer if the Company has records on the basis of which an objection may be considered, or if the Customer has in his or her possession such Company records. If objection results in a refund to the customer, such refund will be with interest at the greater of the unadjusted Customer deposit rate or the applicable late payment rate, if any, for the service classification under which the Customer was billed. Interest will be paid from the date when the Customer overpayment was made, adjusted for any changes in the deposit rate or late payment rate, compounded monthly, until the overpayment is refunded. Notwithstanding the foregoing, no interest will be paid by the Company on Customer overpayments that are refunded within thirty (30) days after the overpayment is received by the Company.

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BY Changli S. Wu
EXECUTIVE DIRECTOR

SECTION 2 - RULES AND REGULATIONS, Continued**2.11. PAYMENTS AND BILLING, Continued****2.11.4. Overpayments, Continued**

- D. Where an objection to the bill involves a superseded service order, the items and charges appearing on the bill shall be deemed to be correct and binding upon the Customer if objection is not received by the Company within forty-five (45) days after the bill is rendered.

2.11.5. Back Billing

- A. Any person or entity which uses, appropriates or secures the use of services from Company, whether directly or indirectly, in any unlawful manner or through the providing of any misleading or false information to Company and which uses are inconsistent with the stated uses, intents, and purposes of this Tariff or any restriction, conditions, and limitations stated herein, shall be liable for an amount equal to the accrued and unpaid charges that would have been applicable to the use of Company's services actually made by Customer.
- B. The Company reserves the right to back bill the Customer for charges not previously billed to the Company because of Company error. The Company may back bill for charges incurred over three (3) years, unless state law or Commission rules and regulations provide otherwise.

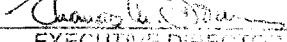
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SECTION 2 - RULES AND REGULATIONS, Continued**2.11. PAYMENTS AND BILLING, Continued****2.11.6. Customer Complaints and Billing Disputes****A. Customer Complaints**

1. A Customer or prospective customer may initiate a complaint with the Company on any relevant matter by telephone at (800) 334-3050, in person or in writing directed to Customer Service, GroveLine, 350 Myles Standish Boulevard, 2nd Floor, Taunton, Massachusetts 02781. Company's response to the complaint will generally be in the same form used by the Customer.

Customer service representatives are available from 9:00 AM to 6:00 PM Eastern Time. Messages may be left for Customer Services from 6:01 PM to 8:59 AM Eastern Time, which will be responded to on the next business day. In the event of an emergency that threatens customer service, Customer Service Staff may be paged.

2. The Customer may at any point during resolution of the complaint seek review by a supervisor or manager. If Customer is still not satisfied, the nature of the complaint with sufficient detail to afford an investigation should be documented and addressed to the Director of Customer Service at the address in paragraph (1) above.

B. Billing Disputes

1. In the event that the Customer disputes any charges billed by Company, Customer is not required to pay the disputed amount pending resolution of the dispute. Customer should submit to Company an itemized statement in writing identifying the disputed charges and reasonably explaining the basis of the dispute. Customer's explanation must be received by Company within forty-five (45) days of issuance of the disputed bill.

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SECTION 2 - RULES AND REGULATIONS, Continued**2.11. PAYMENTS AND BILLING, Continued****2.11.6. Customer Complaints and Billing Disputes, Continued****B. Billing Disputes, Continued**

2. Company shall resolve the dispute within thirty (30) days of receipt and determine whether any billing adjustment should be made to the Customer's account. In making such determination, Company will consider all relevant and credible information provided by Customer as well as by other information reasonable available to Company. The burden proof to establish any right to billing adjustments in Customer's favor shall be solely upon Customer.
3. In the event Customer does not agree with the initial determination by Company in relation to the amounts in dispute and adjustments, if any, which Company may agree to make, Customer shall so advise Company and within ten (10) days following Company's initial determination shall submit to Company any additional information which Customer deems pertinent or relevant to the dispute. Within twenty (20) days of Company's receipt of additional information, Company shall make a final determination based upon all documentation or information available to Company. Along with its decision, Company shall inform the Customer of it's right to file a complaint with the Kentucky Public Service Commission.

The address of the Commission is:

Kentucky Public Service Commission
Complaint Branch
211 Sower Boulevard
Frankfort, Kentucky 40601

Telephone: 502.564.3940
Toll-free: 800.772.4636

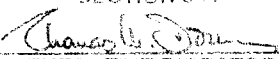
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SECTION 2 - RULES AND REGULATIONS, Continued**2.12. TAXES AND SURCHARGES**

Customer must pay, without limitation, all sales, use, gross receipts, excise, access, bypass, and other local, state and federal taxes, charges, fees, and surcharges, however designated, imposed on or based upon the provision, sale or use of the Services (excluding taxes on Company's net income). Such taxes and surcharges may be separately stated on the applicable invoice.

2.13. ALLOWANCES FOR INTERRUPTION OF SERVICE

- 2.13.1. When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly recurring charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption, whenever said interruption continues for a period of twenty-four (24) hours or more from the time the interruption is reported to or known to exist by the Company, except as otherwise specified in the Company's Tariff.
- 2.13.2. It shall be the obligation of the Customer to notify Company of any interruptions of service. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission of the Customer, not within the Customer's control.
- 2.13.3. An interruption period begins when the Customer reports a service facility or circuit to be inoperative and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
- 2.13.3. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.

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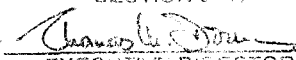
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SECTION 9 (1)

BY 
EXECUTIVE DIRECTOR

SECTION 2 - RULES AND REGULATIONS, Continued**2.13. ALLOWANCES FOR INTERRUPTION OF SERVICE, Continued****2.13.4. No credit allowances will be made for any interruption in service:**

- A. due to the negligence of, willful act of, or non-compliance with the provisions of this Tariff, by any person or entity other than the Company, including but not limited to the Customer, User, or other common carriers connected to the service of the Company;
- B. due to the failure of power, equipment, systems, or services not provided by the Company;
- C. due to circumstances or causes beyond the control of the Company;
- D. during any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- E. during any period in which the Customer continues to use the service on a impaired basis;
- F. during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a chance in service arrangements;
- G. that occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- H. that was not reported to the Company within forty five days of the date that service was affected. (May not be possible everywhere – AI)

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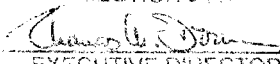
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SECTION 2 - RULES AND REGULATIONS, Continued**2.13. ALLOWANCES FOR INTERRUPTION OF SERVICE, Continued**

- 2.13.5. Credit allowance for interruptions of service which are not due to Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment and/or communications equipment provided by the Customer, are subject to the general liability provisions set forth in Section 2.16, herein. It shall be the obligation of the Customer to notify Company of any interruptions of service. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission of the Customer, not within the Customer's control.
- 2.13.6. The credit allowance will be based upon the ratio of the duration of the service interruption (measured from the time the interruption is reported to or detected by Company, whichever occurs first) to the total time in a 30 day month. That ratio, multiplied by the recurring monthly charge for the service affected shall determine the amount of the credit allowance.
- 2.13.7. Credits for interruptions of service shall in no event exceed an amount equivalent to the recurring monthly charges for the month of service during which the event that gave rise to the claim for a credit occurred. A credit allowance as provided in Section 2.13.6. is applied against the rates specified for the service and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- 2.13.8. No other liability shall attach to Company with respect to interruptions in service.

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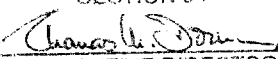
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SECTION 2 - RULES AND REGULATIONS, Continued

2.14. CANCELLATION BY CUSTOMER

- 2.14.1. Customers may cancel service by giving oral or written notice to the Company or by subscribing to another presubscribed interexchange carrier.
- 2.14.2. Customer is responsible for payment of all charges while still connected to the Company's service.
- 2.14.3. A charge equal to the unrecoverable costs incurred prior to a request for cancellation and the costs of removal, restoration and disposal, if any, shall be borne by the Customer if:
- A. The Customer orders service requiring special facilities dedicated to the Customer's use and then cancels the order before such service begins, before completion of the minimum period or before completion of some the period mutually agreed with the Customer for the non-recoverable portions of expenditures; or
 - B. Liabilities are incurred expressly on behalf of the Customer by Company and not fully reimbursed by installation and monthly charges; and
 - C. If based on an order for service and construction has either begun or has been completed, but no service provided.

These costs include, but are not limited to, engineering, labor and non-recoverable material and equipment expense.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.15. CANCELLATION BY COMPANY

- 2.15.1. Company reserves the right to immediately discontinue furnishing the service to customers without incurring liability:
- A. In the event of a condition determined to be hazardous to the Customer, to other customers of the utility, to the utility's equipment, the public or to employees of the utility; or
 - B. If the Company deems such refusal necessary to protect itself or third parties against fraud or to otherwise protect its personnel, agents, facilities or services without notice; or
 - C. For unlawful use of the service or use of the service for unlawful purposes; or
 - D. When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction; or
 - E. If the Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past, current or planned use of Company's services.

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SECTION 2 - RULES AND REGULATIONS, Continued**2.15. CANCELLATION BY COMPANY, Continued**

- 2.15.2. Company, upon ten (10) days written notice to the Customer, may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:
- A. Non-payment of any sum due to the Company for service for more than thirty days beyond the date of rendition of the bill for such service;
 - B. A violation of any regulations governing the service under this Tariff;
 - C. A violation of any law, rule, or regulation of any governmental authority having jurisdiction over the service; or
 - D. Company is prohibited from furnishing services by order of a court or other government authority having jurisdiction.
- 2.15.3 The discontinuance of Service(s) by the Company pursuant to this section does not relieve the Customer of any obligations to pay the Company for charges due and owing for Service(s) furnished up to the time of discontinuance. The remedies set forth herein shall not be exclusive and the Company shall at all times be entitled to all the rights available to it under law or equity.
- 2.15.4 Whenever Service is discontinued for fraudulent use of Service, Company will, before restoring Service, require the Customer to make, at his own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues and any expenses resulting from such fraudulent use.
- 2.15.5 If a Customer who has received a notice of discontinuance pays the bill with a check that is subsequently dishonored, the account remains unpaid and the Company is not required to issue any additional notice before disconnecting service.

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SECTION 9 (1)BY Charles L. Dorn
EXECUTIVE DIRECTOR

SECTION 2 - RULES AND REGULATIONS, Continued**2.16. RESTORATION OF SERVICE**

- 2.16.1. The use and restoration of service in emergencies shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.
- 2.16.2. If a Customer's service has been disconnection in accordance with this Tariff, the Customer will be required to pay all accrued and unpaid charges prior to restoration of service.

2.17. LIMITATION OF COMPANY'S LIABILITY

- 2.17.1. The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the Customer, commences upon activation of service and in no event exceeds an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays, errors, or defects in transmission occur. No other liability shall in any case attach to the Company. The above described remedies in favor of Customer are exclusive and in no event shall Company, its employees, officers, agents and employees' agents be liable for or responsible to Customer or any other person or entity with respect to any other liability, loss or damage, arising out of, caused or alleged to be caused, directly or indirectly, by Company, including but not limited to any death, bodily injury, or interruption of service, loss of business or profits or any indirect, incidental, special or consequential damages.

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SECTION 2 - RULES AND REGULATIONS, Continued**2.17. LIMITATION OF COMPANY'S LIABILITY**

- 2.17.2. Company shall not be liable for, and the Company shall be indemnified, defended and held harmless from any and all loss claims, demands, suits, or other action or liability whatsoever, whether suffered, made instituted or asserted by the Customer or by any other party or person, for:
- A. Acts, omissions, or negligence of other companies when their facilities are used in connection with Company's facilities to provide service, or for the unavailability or any delays in the furnishing of any services or facilities, which are provided by other companies;
 - B. Any defacement or damage to the customer's premises or equipment resulting from the existence of Company's instruments, apparatus and associated wire on such premises, or from the installation or removal thereof, when such defacement or damage is not the result of the negligence of Company, or its employees;
 - C. Failure of performance hereunder due to causes beyond its control, including but not limited to fire, flood, or other catastrophes; Acts of God; atmospheric conditions or other phenomena of nature, such as radiation; any law, order, regulation, directive, order by request of the United States Government, or any other government including state and local governments having any jurisdiction over Company or the services provided hereunder; national emergencies, civil disorder, insurrections, riots, wars, strikes, lockouts, work stoppages, or other labor problems or regulations established or actions taken by any court or government agency having jurisdiction over Company;
 - D. Act or omission of any other entity furnishing to the Customer facilities or equipment used with the Service furnished hereunder; nor shall Company be liable for any damages or losses due in whole or in part to the fault or negligence of the Customer or due in whole or in part to the failure of Customer-provided equipment or facilities;

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BY Charlene L. Dora
EXECUTIVE DIRECTOR

SECTION 2 - RULES AND REGULATIONS, Continued**2.17. LIMITATION OF COMPANY'S LIABILITY, Continued****2.17.2. Continued**

- E. Liability for failure to provide service or any delays in the furnishing of any services or facilities;
- F. Any charges or costs incurred by Customer for use of another carrier's services whether caused by failure of Company's equipment or service or otherwise;
- G. Providing listing information to any Local Exchange Carrier ("LEC") for inclusion in LEC directories. Company is not responsible for publication of any directories. No liability for damages arising from errors and/or omissions of directory listings, or listings obtained from the directory assistance operator shall attach to Company;
- H. Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising directly or indirectly from the material, data, information or other content transmitted over Company facilities or the use thereof, claims for infringement of patents arising from combining facilities furnished by Company with, or using the facilities in connection with, apparatus and systems of the Customer and all other claims arising out of any act or omission of the Customer in connection with facilities provided by Company.
- I. Any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any Company or Customer equipment or facilities or Service provided by the Company;


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SECTION 2 - RULES AND REGULATIONS, Continued**2.17. LIMITATION OF COMPANY'S LIABILITY, Continued****2.17.2. Continued**

- J. Any loss, damage, defacement or destruction of the premises of the Customer or any other property, whether owned by the Customer or by others, caused or claimed to have been caused directly or indirectly by the installation, delayed installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of equipment or wiring provided by Company where such installation, operation, failure to operate, maintenance, condition, location or use is not the direct result of Company's negligence;
- K. For any personal injury to or death of any person or persons;
- L. Any act or omission of: (1) the Customer, (2) any other entity furnishing Service, equipment or facilities for use in conjunction with Services or facilities provided by the Company, or (3) common carriers or warehousemen;
- M. any errors omissions, whether arising through negligence or otherwise, in the information furnished to Directory Assistance.
- N. Any unlawful or unauthorized use of the Company's facilities and Services;
- O. Breach in the privacy or security of communications transmitted over the Company's facilities;
- P. Defacement of or damage to Customer premises resulting from the furnishing of Services or equipment on such premises or the installation or removal thereof, when such defacement or damage is not the result of the result of the Company's negligence;

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SECTION 2 - RULES AND REGULATIONS, Continued

2.17. LIMITATION OF COMPANY'S LIABILITY, Continued

2.17.2. Continued

- Q. Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities;
- R. Any intentional, wrongful act of a Company employee when such act is not within the scope of the employee's responsibilities for the Company and/or is not authorized by the Company;
- S. Any representations made by Company employees that do not comport, or that are inconsistent, with the provisions of this Tariff;
- T. Any non-completion of calls due to network busy conditions;
- U. Any calls not actually attempted to be completed during any period that service is unavailable.
- V. Service, facilities, or equipment, which the Company does not furnish.
- W. Any and all other claims arising out of any act or omission of the Customer in connection with any service provided by Company.

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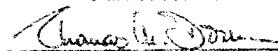
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SECTION 2 - RULES AND REGULATIONS, Continued**2.17. LIMITATION OF COMPANY'S LIABILITY, Continued**

- 2.17.3. No agents or employees of connecting, concurring or other participating carriers or companies shall be deemed to be agents or employees of the Company without written authorization.
- 2.17.4. The Company is not liable for any failure of performance hereunder due to causes beyond its control, including, but not limited to, unavoidable interruption in the working of its circuits or those of another common carrier; acts of nature, storms, fire, floods, or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or any other governmental entity having jurisdiction over the Company or of any department, agency, commission, bureau, corporation, or other instrumentality or any one or more of such instrumentality or any one of more of such governmental entities, or of any civil or military authority; national emergencies, insurrections, riots, rebellions, wars, strikes, lockouts, work stoppages, or other labor difficulties; or notwithstanding anything in this tariff to the contrary, the unlawful acts of the Company's agents and employees, if committed beyond the scope of their employment.
- 2.17.5. The Company shall not be liable for damages or adjustments, refunds, or cancellation of charges unless the Customer has notified the Company, in writing, of any dispute concerning charges, or the basis of any claim for damages, after the invoice is rendered by the Company for the call giving rise to such dispute or claim, unless ordered by the Commission pursuant to Minnesota law. Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demands.
- 2.17.6. The Company shall not be liable for any damages, including usage charges, that the Customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's communications equipment includes, but is not limited to, the placement of calls from the Customer's premises and the placement of calls through Customer-controlled or Customer-provisioned equipment that are transmitted or carried over the Company's network services without the authorization of the Customer. The Customer shall be fully liable for all such charges.

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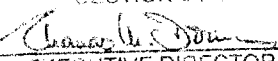
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SECTION 2 - RULES AND REGULATIONS, Continued**2.17. LIMITATION OF COMPANY'S LIABILITY, Continued**

- 2.17.7. In the absence of gross negligence or willful misconduct, and except for the allowances stated below, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company.
- 2.17.8. Any claim of whatever nature against the Company shall be deemed conclusively to have been waived unless presented in writing to the Company within thirty (30) days after the date of the occurrence that gave rise to the claim.
- 2.17.9. The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided.
- 2.17.10. The Company shall not be liable for any damages resulting from delays in meeting any service dates due to delays resulting from normal construction procedures. Such delays shall include, but not be limited to, delays in obtaining necessary regulatory approvals for construction, delays in obtaining right-of-way approvals and delays in actual construction work.
- 2.17.11. THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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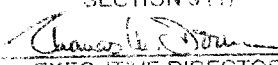
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SECTION 2 - RULES AND REGULATIONS, Continued**2.17. LIMITATION OF COMPANY'S LIABILITY, Continued**

- 2.17.12. IN NO EVENT WILL THE COMPANY OR ITS SUPPLIERS BE LIABLE FOR ANY LOST REVENUE, PROFIT, OR DATA, OR FOR SPECIAL, INDIRECT, CONSEQUENTIAL, INCIDENTAL, OR PUNITIVE DAMAGES HOWEVER CAUSED AND REGARDLESS OF THE THEORY OF LIABILITY ARISING OUT OF THE USE OF OR INABILITY TO USE PRODUCT OR EQUIPMENT EVEN IF THE COMPANY OR ITS SUPPLIERS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. In no event shall the Company's or its suppliers' liability to the Customer, whether in contract, tort (including negligence), or otherwise, exceed the price of the equipment paid by the Customer. The foregoing limitations shall apply even if the standard of the Company's warranty or its suppliers fails of its essential purpose.
- 2.17.13. Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished to Directory Assistance; and the customer shall indemnify and save Company harmless against all claims and reasonable attorney's fees) that may arise from the use of such information.

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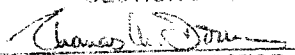
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SECTION 2 - RULES AND REGULATIONS, Continued**2.18. LIABILITY OF THE CUSTOMER****2.18.1. General Liabilities of the Customer**

- A. The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- B. To the extent caused by any negligent or intentional act of the Customer as described in (A) preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorney's fees, for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by the Company to any third party pursuant to this or any other tariff of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.
- C. The Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this Tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.
- D. The Customer must pay the Company for replacement or repair of damage to the equipment or facilities of the Company caused by the negligent or willful acts of the Customer, Users, or others, by improper use of the Services, or by use of equipment provided by the Customer, Users, or others.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.18. LIABILITY OF THE CUSTOMER, Continued

2.18.1. General Liabilities of the Customer, Continued

E. The Customer must pay for the loss through theft of any Company equipment installed at Customer's premises.

2.18.2 Liability of the Customer for Unauthorized Use of the Company's Services

A. Unauthorized Use of Service

1. Unauthorized use of Service occurs when: (1) a person or entity that does not have actual, apparent, or implied authority to use the Service, obtains the Company's Services provided under this tariff; or (2) a person or entity that otherwise has actual, apparent, or implied authority to use the Services, makes fraudulent use of the Company's Services provided under this tariff, or uses specific services that are not authorized.
2. The following activities constitute fraudulent use:
 - a. Transmission of a message, locate a person, or otherwise give or obtain information, without payment for the service;
 - b. Use or attempted use of the Services with the intent to avoid payment, either in whole or in part, of any of the Company's tariffed charges by either rearranging, tampering with, or making connections not authorized by this tariff to any service components used to furnish the Company's Services or using fraudulent means or devices, tricks, schemes, false or invalid numbers, false credit devices or electronic devices;

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Taunton, Massachusetts 02780
(800) 552-2030

Effective Date: January 4, 2004
SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 04 2004

PURSUANT TO 807 KAR 5.011
SECTION 9 (1)

BY 
EXECUTIVE DIRECTOR

SECTION 2 - RULES AND REGULATIONS, Continued**2.18. LIABILITY OF THE CUSTOMER, Continued****2.18.2 Liability of the Customer for Unauthorized Use of the Company's Services, Continued****A. Unauthorized Use of Service, Continued****2., Continued**

- c. Toll free callers gaining access to a Customer's outbound calling capabilities on an unauthorized basis; and
 - d. Using fraudulent means or devices, tricks, schemes, false or invalid numbers, false credit devices or electronic devices to defraud or mislead callers.
3. Customers are advised that use of telecommunications equipment and Services, including that provided under this Tariff, carries a risk of various forms of telecommunications fraud (including, but not limited to, toll, PBX, and Centrex "clip-on" fraud perpetrated by Users who gain access to a Customer's facilities, account numbers, security or authorization codes, etc.). Customers should take all necessary steps to restrict access to their facilities, including the equipment and services provided hereunder, and to detect and prevent unauthorized use of the equipment and services provided by the Company under this Tariff. Furthermore, Customers must notify the Company in writing of unauthorized use or charges appearing on the Customer's bill. All charges shall be deemed correct and authorized if such notice is not received by the Company within thirty (30) days from the date of issuance of the Customer's bill.

Issued: December 5, 2003

Issued By:

Kelly Knapp, Vice President
EliteView LLC d/b/a GroveLine
350 Myles Standish Boulevard, 2nd Floor
Taunton, Massachusetts 02780
(800) 552-2030

PUBLIC SERVICE COMMISSION
KENTUCKY
Effective Date: January 4, 2004

JAN 04 2004

PURSUANT TO 807 KAR 5.011
SECTION 9 (1)


EXECUTIVE DIRECTOR

SECTION 2 - RULES AND REGULATIONS, Continued**2.18. LIABILITY OF THE CUSTOMER, Continued****B. Liability for Unauthorized Use**

1. The Customer is responsible for payment of all charges for Services provided under this Tariff. This responsibility is not changed due to any use, misuse, or abuse of the Service or Customer-provided equipment by Users or other third parties, the Customer's employees, or the public.
2. The Customer is responsible for payment of all outbound call charges arising from calls placed from the Customer's telephone number(s) or to a Customer's 800 service number(s), whether or not such calls are authorized or fraudulent, where the User gains access to the Customer's outbound calling equipment and services.
3. The Customer is liable for all costs incurred as a result of unauthorized use of the Services, including Service charges and any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages. The Company will take reasonable steps, upon verbal or written notification that fraud has occurred, or is believed to have occurred, to assist the Customer in identifying the nature and/or source of the fraud, and in terminating the fraudulent use of the Customer's service. The Company will also assist the Customer in facilitating changes in phone number, and assist the Customer in identifying perpetrator(s) of the fraud for purposes of pursuing civil remedies.
4. The Customer is responsible for payment of any charges related to the suspension and/or termination of Service, and any charges for reconnection of Service, incurred as a result of unauthorized use.

C. Liability for Credit Card Fraud

The Customer is liable for the unauthorized use of the Services obtained through the fraudulent use of a Credit Card. The liability of the Customer for unauthorized use of the Services by Credit Card fraud may be limited by state or federal law, and the Customer shall seek indemnification from the organization or company issuing such card for unauthorized use thereof.

Issued: December 5, 2003

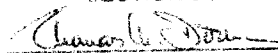
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PUBLIC SERVICE COMMISSION
OF KENTUCKY
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Effective Date: January 4, 2004

JAN 04 2004

PURSUANT TO 807 KAR 5:011
SECTION 9(1)

BY 
EXECUTIVE DIRECTOR

SECTION 2 - RULES AND REGULATIONS, Continued**2.19. INTERCONNECTION**

- 2.19.1. The Customer must secure all licenses, permits, rights-of-way and other arrangements necessary for interconnection with Company. In addition, the Customer must ensure that its equipment and/or system or that of its Authorized User or agent(s) is properly interfaced with Company's Service and the signals emitted into Company's network are of the proper mode, band-width, power, data speed and signal level for the intended use of the Customer. If the Customer or its Authorized User or agent(s) fails to properly maintain and operate its equipment and/or system, Company may, upon written request, require the use of protective equipment at the Customer's expense.
- 2.19.2. Service furnished by Company may be interconnected with services or facilities of other authorized carriers and with private systems, subject to the technical limitations established by Company. Any special interface of equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers must be provided at the Customer's expense.
- 2.19.3. Interconnection of the Customer's facilities with the facilities or services of other carriers is governed by the applicable terms and conditions of the other carriers' tariffs.
- 2.19.4. Company reserves the right to interconnect its services with those of any other Common Carrier or alternate service provider and to utilize such services concurrently with its own facilities for the provision of Service(s) offered in this Tariff.

2.20 TESTS AND ADJUSTMENTS

Upon suitable notice, the Company may make such tests, adjustments, and inspections as may be necessary to maintain the Company's facilities in satisfactory operating condition. No interruption allowance will be credited to the customer for the period during which the Company makes such tests, adjustments, or inspections.

Issued: December 5, 2003

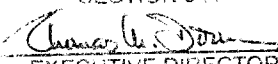
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350 Myles Standish Boulevard, 2nd Floor
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(800) 552-2030

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
Effective Date: January 4, 2004

JAN 04 2004

PURSUANT TO 807 KAR 5:011
SECTION 9(1)

BY 
EXECUTIVE DIRECTOR

SECTION 3 – DESCRIPTION OF SERVICE**3.1. TIMING OF CALLS**

- 3.1.1. The subscriber's long distance usage charge is based on the actual usage of Company's service. Usage begins when the receiver of the called number is answered. The moment of the called party's answer is determined by hardware supervision in which the local telephone company sends a signal to the underlying carrier's switch or the software utilizing audio tone detection. The timing of the call occurs when called party answers and terminates when either party hangs up.
- 3.1.2. Unless otherwise specified in this tariff, billing increments for calls are initially eighteen (18) seconds with an additional six (6) seconds billed thereafter. For billing purposes the duration of each call will be rounded up in six (6) second increments.
- 3.1.3. Any portion of an applicable increment, after the appropriate minimum time for the call, will be rounded upward to the next increment. Calls less than the minimum length will be rounded to the minimum length, unless otherwise specified in this Tariff.
- 3.1.4. There is no billing for incomplete calls.

Issued: December 5, 2003

Issued By:

Kelly Knapp, Vice President
EliteView LLC d/b/a GroveLine
350 Myles Standish Boulevard, 2nd Floor
Taunton, Massachusetts 02780
(800) 552-2030

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
Effective Date: January 4, 2004

JAN 04 2004

PURSUANT TO 807 KAR 5.011
SECTION 9 (1)

BY: 
EXECUTIVE DIRECTOR

SECTION 3 – DESCRIPTION OF SERVICE, Continued**3.2. GROVELINE TELECOMMUNICATIONS SERVICES**

- 3.2.1. Company provides switched and dedicated telecommunications services, which allow a Customer to establish a communications path between two stations by using uniform dialing plans.
- 3.2.2. **Switched Access Service** offers users both outbound One Plus and inbound toll free long distance telecommunications services.
- 3.2.3. **Dedicated Access Service** offers users both outbound One Plus and inbound, toll free long distance telecommunications services over dedicated local access connections to the underlying carrier's point of presence. This service is designed for Customers with high traffic volumes that justify the additional costs of dedicated access facilities.
- 3.2.4. **Directory Assistance** is provided by the Company's underlying carrier to subscriber's of record. The Customer may access the underlying carrier's Directory Assistance by dialing the area code plus 555-1212. The Customer will be billed for such service by Company, except as stated in this Tariff.
- 3.2.5. **Toll Free Service** is a switched or dedicated access service offering inbound, toll free, long distance telecommunications services from points originating and terminating in the State of Rhode Island. This service enables the caller to contact the Customer without incurring toll charges, through the use of an assigned "800, 866, 877" or other designated toll-free number. The Customer pays for the call.
- 3.2.6. **Travel Card Service** permits the caller to charge the principal presubscribed location for a call while the caller is away from the principal location. The Customer may place calls from any touch-tone phone in the United States by dialing a toll free number and entering a personal identification code, followed by the desired telephone number. Calling Card calls appear on the Customer's monthly long-distance bill.

Issued: December 5, 2003

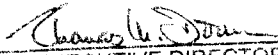
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(800) 552-2030

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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Effective Date: January 4, 2004

JAN 04 2004

PURSUANT TO 807 KAR 5.011
SECTION 9(1)

BY 
EXECUTIVE DIRECTOR

SECTION 3 – DESCRIPTION OF SERVICE, Continued**3.3. PROMOTIONS**

The Company may conduct special tests or pilot programs and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. The Company may also waive a portion or all processing fees or installation fees for winners of contests and other occasional promotional events sponsored or endorsed by the Company. From time to time, the Company may waive all processing fees for a Customer. The Company will notify the Commission regarding specific promotions and contests.

Issued: December 5, 2003

Issued By:

Kelly Knapp, Vice President
EliteView LLC d/b/a GroveLine
350 Myles Standish Boulevard, 2nd Floor
Taunton, Massachusetts 02780
(800) 552-2030

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Effective Date: ~~KENTUCKY~~ JAN 04, 2004
~~EFFECTIVE~~

JAN 04 2004

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

BY 
EXECUTIVE DIRECTOR

SECTION 4 - RATES AND CHARGES**4.1. SERVICE CHARGES**

Service charges per account are based on the following schedules:

4.1.1. Switched Access Outbound Service

Initial 18	Additional
<u>Seconds</u>	<u>6 Seconds</u>
\$0.0099	\$0.0033

4.1.2. Switched Access Toll Free Service

Initial 18	Additional
<u>Seconds</u>	<u>6 Seconds</u>
\$0.0099	\$0.0033

4.1.3. Dedicated Access Outbound Service

Initial 18	Additional
<u>Seconds</u>	<u>6 Seconds</u>
\$0.0072	\$0.0024

4.1.4. Dedicated Access Toll Free Service

Initial 18	Additional
<u>Seconds</u>	<u>6 Seconds</u>
\$0.0072	\$0.0024

Issued: December 5, 2003

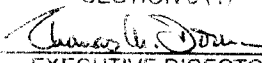
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Kelly Knapp, Vice President
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350 Myles Standish Boulevard, 2nd Floor
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(800) 552-2030

Effective Date: January 4, 2004
P.S.C. SERVICE COMMISSION
EFFECTIVE

JAN 04 2004

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

BY 
EXECUTIVE DIRECTOR

SECTION 4 - RATES AND CHARGES, Continued**4.1. SERVICE CHARGES, Continued****4.1.5. Travel Card Service**

Initial 30	Additional
<u>Seconds</u>	<u>6 Seconds</u>
\$0.0950	\$0.0190

4.2. MISCELLANEOUS FEES AND SURCHARGES**4.2.1. Late Payment Penalty**

Bills not paid within thirty (30) days after the date of posting are subject to a payment charge of 1.5% on the unpaid balance, and may be subject to additional collection agency fees.

4.2.2. Returned Check Charge

A charge of \$25.00 will apply whenever a check or draft presented for payment of service is not accepted by the institution on which it is written.

4.2.3. Reconnection Fee

At the Customer's request, and upon payment of all outstanding non-disputed amounts owed by Customer to the Company for Service, Company will reconnect Customer whose Service has been disconnected for non-payment.

Reconnection Fee, per occurrence	\$25.00
----------------------------------	---------

Issued: December 5, 2003

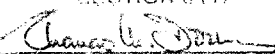
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PUBLIC SERVICE COMMISSION
Effective Date: January 4, 2004
EFFECTIVE

JAN 04 2004

PURSUANT TO 807 KAR 5.011
SECTION 8 (1)

BY 
EXECUTIVE DIRECTOR

SECTION 4 – RATES AND CHARGES, Continued**4.3. INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS**

4.3.1. Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a Service not offered under this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis. ICB contracts will be filed with the Commission.

4.3.2. Extraordinary Charges

From time to time, customers may request special services not addressed specifically by rate elements in this tariff, or services to locations that may cause Carrier to incur extraordinary expenses not contemplated in the provision of standard service offerings. These costs include, but are not limited to:

- A. Additional construction costs
- B. Building space rental or rights-of-way costs
- C. Additional equipment
- D. Special facilities routing

In these cases, the Customer will be billed additional charges computed on an ICB.

4.3.3. Charges for Changes to Pending Orders, Service Rearrangements and Expedite Charges

From time to time, customers may request changes to pending orders, rearrangements to existing service, and order completion to standard intervals. In these cases, the Customer will be required to reimburse Carrier for the increased expenses incurred on an ICB.

Issued: December 5, 2003

Issued By:


Kelly Knapp, Vice President
EliteView LLC d/b/a GroveLine
350 Myles Standish Boulevard, 2nd Floor
Taunton, Massachusetts 02780
(800) 552-2030

Effective Date: January 4, 2004

PUBLIC SERVICE COMMISSION
OF KENTUCKY
OFFICE OF THE SECRETARY

JAN 04 2004

PURSUANT TO KRS 260.001
SECTION 9(1)

BY 
EXECUTIVE DIRECTOR

Groveline An EliteView Co
350 Myles Standish Boulevard
2nd. Floor
Taunton MA 02780

Acct: Inv#:033340163 12/04/2003

Account Summary For Period: 11/01/2003 - 11/30/2003

Previous Balance	\$33.03
Payments	\$33.03CR
Credits and Adjustments	\$.00
Late Charge Assessed	\$.00
Current Charges	\$25.50
Total Payable	\$25.50

Due 12/19/2003

PITTSFIELD MA 01202

Aging Analysis	
1-31 Days	\$25.50
32-60 Days	\$.00
61-90 Days	\$.00
91-120 Days	\$.00
121 Plus Days	\$.00
Total Due	\$25.50

.....
Groveline offers you more ways to manage your account through
our FRED account reports available in your monthly statement.
Choose any of the following:

- Area Code Summary
- International Usage Summary
- Time of Day Summary
- Day of Week Summary
- Frequent Call Summary
- Expensive Call Summary
- Lengthy Call Summary
- Local Call Summary
- Line Usage Summary

Call us today at 800.552.2030 to order!
.....

Thank you for your timeliness in maintaining a current
balance with Groveline.

Acct: Inv#:033340163 12/04/2003

This invoice is due 15 days from the time of bill issue.
Please enclose this slip with your payment.
Allow 5 days for this payment to process. Thank you.

Total Amount Due: \$25.50

Amount Enclosed:

PITTSFIELD MA 01202

MAJOR SERVICE COMMISSION
OF KENTUCKY
Groveline An EliteView Company EFFECTIVE
350 Myles Standish Boulevard
2nd. Floor
Taunton MA 02780

JAN 04 2004

00010000000276200000255068

PURSUANT TO KY KAR 5.011
SECTION 9 (1)

BY Charles L. Don
EXECUTIVE DIRECTOR

Massachusetts Customers - Pursuant to Section 16-247c4(6):

If for any reason you believe your bill is incorrect you may call or write a Company representative, explain the amount you believe to be in error and the reason you believe there has been an error.

If, when you receive the decision of the Company representative, you still consider the bill wrong or are not satisfied you have the right to appeal to the Massachusetts Department of Public Utilities by calling or writing the Department to request a hearing.

Call or write
CONSUMER DIVISION, TELECOMMUNICATIONS
AND ENERGY DEPARTMENT
100 Cambridge Street
Boston, MA 02202
Telephone (617) 727-3531

PUBLIC SERVICE COMMISSION
OF KENTUCKY
OFFICE

JAN 14 2006

PURSUANT TO KY KAR 5001
SECTION 9.11

BY Charles D. Brown
EXECUTIVE DIRECTOR

Acct:

Inv#:033340163

12/04/2003

Page: 2

CONTACTING US AT GroveLine An EliteView Co

GroveLine Customer Service
GroveLine Fax
GroveLine Website

(800) 552-2030
(868) 901-6260
www.groveline.com

24 hours/7days

IMPORTANT NEWS AND INFORMATION FROM GroveLine An EliteView Co

For questions regarding your bill, please call 800.552.2030.

GroveLine. Ring True.

STATE SERVICE COMMISSION
OF KENTUCKY
RECEIVED

JAN 04 2004

PURSUANT TO 007 KAR 5.013
SECTION 3 (1)

BY

Charles L. Dorn
EXECUTIVE DIRECTOR

Acct: Inv# 033340163 12/04/2003 Page: 3

DETAIL OF DEBIT AND CREDIT ACCOUNT ADJUSTMENTS

<u>Post Date Effective Date</u>	<u>Transaction Type</u>	<u>SVC Ref</u>	<u>Amount</u>
11/19/2003	Payments		
11/19/2003	Payment		\$33.03CR
	Total Payments		\$33.03CR
	Total All Adjustments		\$33.03CR

SERVICE CHARGE DETAIL - Outbound Equal Access

<u>Line#</u>	<u>Item Group</u>	<u>Item Information</u>	<u>Dates</u>	<u>Cost</u>
413-443-	Long Distance Service	Groveline Residential Service - 44 Calls / 425 Mins 36 Secs	11/01/03-11/30/03	\$17.33
		Total For 413-443-1830 Secondary Line		\$17.33
413-997-	Long Distance Service	Groveline Residential Service - 6 Calls / 10 Mins 18 Secs	11/01/03-11/29/03	\$.43
		Total For 413-997-2455 Main Line		\$.43
	Taxes, Regulatory, and Other Fees	Federal Taxes \$.60613		
		State Taxes \$.96788		
		USF Surcharges \$1.56566		
		Other Taxes \$3.85000		
		Total Taxes \$6.98967		
		Total Outbound Equal Access		\$6.99
				\$24.75

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

IAN 04 2004

PURSUANT TO KRS 8.001
SECTION 9(1)

BY Charles W. Don
EXECUTIVE DIRECTOR

Groveline. Ring True.

Acct:

Inv#:033340163

12/04/2003

Page: 4

Itemized Call Usage - Outbound Equal Access

(413)443-

Item#	Date	Time	Location	Number Called	Min:Sec	Total Charges	Type	Account Code
1	Nov 01	07:40am	CLEARWATER, FL	727-726-7816	1:00	.040	CC	
2	Nov 02	11:30am	CLEARWATER, FL	727-726-7816	16:18	.652	CC	
3	Nov 02	09:12pm	WIKWCHSPGS, FL	352-684-6993	11:06	.444	CC	
4	Nov 02	09:24pm	CLEARWATER, FL	727-726-7816	34:30	1.380	CC	
5	Nov 05	10:36am	CLEARWATER, FL	727-726-7816	1:54	.076	CC	
6	Nov 05	05:40pm	SAUGUS, MA	617-797-3207	:24	.027	CC	
7	Nov 05	06:15pm	LINDVISTSD, CA	858-583-6224	3:00	.120	CC	
8	Nov 05	08:54pm	CLEARWATER, FL	727-726-7816	:24	.016	CC	
9	Nov 05	08:56pm	CLEARWATER, FL	727-726-7816	20:34	.936	CC	
10	Nov 15	09:25pm	WIKWCHSPGS, FL	352-684-6993	6:54	.276	CC	
11	Nov 15	09:32pm	CLEARWATER, FL	727-726-7816	18:36	.744	CC	
12	Nov 16	02:51pm	SAUGUS, MA	617-797-3207	:30	.034	CC	
13	Nov 16	04:47pm	STPETERSBG, FL	727-541-2779	16:30	.660	CC	
14	Nov 16	07:24pm	CLEARWATER, FL	727-726-7816	14:36	.584	CC	
15	Nov 17	07:40pm	W LEBANON, NY	518-794-7054	:54	.036	CC	
16	Nov 17	09:39pm	STPETERSBG, FL	727-541-2779	2:30	.100	CC	
17	Nov 18	05:20pm	LINDVISTSD, CA	858-583-6224	:42	.026	CC	
18	Nov 20	01:54pm	WIKWCHSPGS, FL	352-263-3885	1:18	.052	CC	
19	Nov 20	07:53pm	WIKWCHSPGS, FL	352-684-6993	1:06	.044	CC	
20	Nov 21	08:40am	WIKWCHSPGS, FL	352-263-3885	:36	.024	CC	
21	Nov 21	08:41am	WIKWCHSPGS, FL	352-263-4428	10:24	.416	CC	
22	Nov 22	05:44pm	BEDFORD, NH	603-471-1033	6:36	.264	CC	
23	Nov 22	10:25pm	LINDVISTSD, CA	858-583-6224	:30	.020	CC	
24	Nov 23	07:53am	STPETERSBG, FL	727-541-2779	52:42	2.108	CC	
25	Nov 23	09:41am	WIKWCHSPGS, FL	352-684-6993	:42	.028	CC	
26	Nov 23	11:29am	STPETERSBG, FL	727-541-2779	:30	.020	CC	
27	Nov 23	12:30am	CLEARWATER, FL	727-726-7816	14:06	.564	CC	
28	Nov 23	04:02pm	FTLAUDERDL, FL	954-547-0730	38:18	1.532	CC	
29	Nov 24	08:15am	CLEARWATER, FL	727-742-8881	5:42	.228	CC	
30	Nov 24	04:45pm	SAUGUS, MA	617-797-3207	9:42	.659	CC	
31	Nov 24	04:56pm	BEDFORD, NH	603-471-1033	:36	.024	CC	
32	Nov 24	05:57pm	FTLAUDERDL, FL	954-547-0730	2:18	.092	CC	
33	Nov 24	09:50pm	CLEARWATER, FL	727-726-7816	27:24	1.096	CC	
34	Nov 25	07:00pm	W LEBANON, NY	518-794-7054	4:36	.184	CC	
35	Nov 25	09:15pm	SAUGUS, MA	617-797-3207	:24	.027	CC	
36	Nov 26	09:10pm	WIKWCHSPGS, FL	352-684-6993	1:06	.044	CC	
37	Nov 27	10:04am	WIKWCHSPGS, FL	352-684-6993	:18	.012	CC	
38	Nov 27	10:05am	WIKWCHSPGS, FL	352-684-6993	8:54	.356	CC	
39	Nov 27	10:20am	W LEBANON, NY	518-794-7054	4:36	.184	CC	
40	Nov 27	12:31pm	STPETERSBG, FL	727-541-2779	1:36	.064	CC	
41	Nov 27	07:18pm	LINDVISTSD, CA	858-583-6224	:18	.012	CC	
42	Nov 27	07:18pm	LINDVISTSD, CA	858-583-6224	6:42	.268	CC	
43	Nov 29	12:54pm	WIKWCHSPGS, FL	352-263-3885	1:18	.052	CC	
44	Nov 30	07:49am	STPETERSBG, FL	727-541-2779	72:36	2.904	CC	

Total

425:36

\$17.332

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 04 2004

PURSUANT TO KRS 5.001
SECTION 9 (1)BY Charles L. Don
EXECUTIVE DIRECTOR

Acct:

Inv#:033340163

12/04/2003

Page: 5

Itemized Call Usage - Outbound Equal Access

(413)997-

Item#	Date	Time	Location	Number Called	Min:Sec	Total Charges	Type	Account Code
1	Nov 01	04:04pm	LINDVISTSD, CA	858-583-6224	:48	.032	CC	
2	Nov 03	07:58pm	LINDVISTSD, CA	858-583-6224	:42	.028	CC	
3	Nov 16	02:38pm	UN KINGDOM	441206331888	:36	.036	CC	
4	Nov 27	12:15pm	LINDVISTSD, CA	858-583-6224	:42	.028	CC	
5	Nov 27	12:23pm	UN KINGDOM	441206331888	:30	.030	CC	
6	Nov 29	05:56pm	MYSTIC, CT	860-535-3546	7:00	.280	CC	
Total					10:18	\$.434		

Footnote Call Type
CC-Customer Completed

TRIBAL SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 04 2004

PURSUANT TO 807 KAR 5.011
SECTION 9 (1)

BY Charles L. Dore
EXECUTIVE DIRECTOR

SERVICE CHARGE DETAIL - Inbound Equal Access

Line#	Item Group	Item Information	Dates	Cost
800-396-	Service Charges	Groveline Toll Free Service - 3 Calls / 1 Mins 6 Secs	11/10/03-11/22/03	\$.04
		Total For 800-396-3139 Toll Free Service		\$.04
888-336-	Service Charges	Groveline Toll Free Service - 23 Calls / 7 Mins 18 Secs	11/01/03-11/22/03	\$.58
		Total For 888-336-8378 Toll Free		\$.58
	Taxes, Regulatory, and Other Fees	Federal Taxes \$.02149		
		State Taxes \$.04032		
		USE Surcharges \$.05782		
		Total Taxes \$.11363		\$.11
		Total Inbound Equal Access		\$.73

Groveline. Ring True.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 04 2004

PURSUANT TO 807 KAR 5-011
SECTION 9 (1)

BY Charles W. Dorn
EXECUTIVE DIRECTOR

Acct:

Inv#: 033340163

12/04/2003

Page: 7

Itemized Call Usage - Inbound Equal Access

(800)396-

Item#	Date	Time	Call From	Number Calling	Min:Sec	Total Charges	Type	Account Code
1	Nov 10	05:10pm	ORLANDO, FL	407-955-8497	:30	.019	CC	
2	Nov 10	05:12pm	ROCHESTER, FA	724-601-5960	:18	.011	CC	
3	Nov 22	11:21am	RAVENNA, OH	330-297-6464	:18	.011	CC	
Total					1:06	\$.042		

Itemized Call Usage - Inbound Equal Access

(888)336-

Item#	Date	Time	Call From	Number Calling	Min:Sec	Total Charges	Type	Account Code
1	Nov 01	09:30am	MIAMI, FL	786-301-4777	:18	.011	CC	
2	Nov 03	03:39am	PHOENIX, AZ	490-343-0179	:18	.011	CC	
3	Nov 03	09:21am	YPSILANTI, MI	734-340-2875	:18	.011	CC	
4	Nov 03	04:10pm	VAN NUYS, CA	818-907-9072	:18	.011	CC	
5	Nov 04	04:48am	LA HABRA, CA	562-690-3294	:18	.011	CC PO	
6	Nov 05	01:00pm	PLEASANTON, CA	925-846-1107	:18	.011	CC	
7	Nov 05	02:05pm	FTLAUDERDL, FL	954-537-1364	:30	.019	CC	
8	Nov 08	12:31pm	NO HOLLYWD, CA	818-765-7937	:18	.011	CC	
9	Nov 10	06:21pm	GUNNISON, UT	435-528-5659	:18	.011	CC	
10	Nov 11	03:58pm	PITTSVILLE, WI	715-864-6795	:18	.011	CC	
11	Nov 13	11:58am	LONGBRANCH, NJ	732-725-9342	:18	.011	CC	
12	Nov 13	11:59am	LONGBRANCH, NJ	732-728-9342	:24	.015	CC	
13	Nov 13	02:44pm	FTLAUDERDL, FL	954-723-2140	:18	.011	CC	
14	Nov 14	04:54pm	DALLAS, TX	214-647-3400	:18	.011	CC	
15	Nov 17	09:56am	TULSA, OK	918-742-6871	:18	.011	CC	
16	Nov 17	11:45am	EULESS, TX	817-868-9674	:18	.011	CC	
17	Nov 17	11:45am	EULESS, TX	817-868-9674	:18	.011	CC	
18	Nov 17	01:30pm	CORONA, CA	909-817-9927	:24	.015	CC	
19	Nov 19	12:33pm	HUNTINGTON, NY	631-427-5176	:18	.011	CC	
20	Nov 19	01:05pm	MARION, IL	618-997-2139	:18	.011	CC	
21	Nov 20	05:09pm	SALEM, OR	503-559-8280	:18	.011	CC	
22	Nov 20	06:32pm	BAKERSFLD, CA	661-336-0309	:18	.011	CC	
23	Nov 22	06:42pm	CORONA, CA	909-283-7321	:18	.011	CC	
Total					7:18	\$.584		

Footnote Call Type
 CC-Customer Completed
 PO-Payphone Originated Comp

PUBLIC SERVICE COMMISSION
 OF KENTUCKY
 RECEPTIVE

JAN 6 4 2004

PURCHASE TO GO - MAR 5 2011
 RECEIVED

BY 
 Cheryl L. Smith
 EXECUTIVE DIRECTOR